

Sunrise Designs of Arizona

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People are our Business

We recently had an occasion to work with an outside service. Granted we weren't placing a huge order, but it was an order nonetheless! After placing our order and paying in full in advance, we couldn't get through to the representatives, calls went unanswered, emails were not answered and so on. This should have been enough to make us look elsewhere, but we had done business there before and the quality was excellent. We finally were connected with the appropriate person. At that time things actually proceeded to get worse! This person would not listen, actually shouting over the explanation being given to her for what we needed done. In all honesty I was shocked at the rudeness being shown! At this point time was an issue so the order did proceed and eventually was completed on schedule. However, that one person has a direct consequence on this company's business. We may not be returning in the future! We may be only one customer, but over time with that type of treatment one will turn into many more.

As business owners, we can never forget how important every person is! Friendly service is the least a customer or client can expect. Employees need to be occasionally monitored to ensure friendly, helpful service is being shown. I'm sure it's been said many times before, but you are only as good as your employees.

Here at Sunrise Designs we pride ourselves in our personalized service. We come to you, saving you valuable time. When we quote a job we stick to our quoted price and there are no hidden charges. If you have a job that we may not be able to handle in our shop, we will either get your job, or you, to a shop we are familiar with.

"We are never too busy for you!"

THOUGHT FOR TODAY

"Give whatever you are doing
and whoever you are with
the gift of your attention."

Jim Rohn



Skyla (our granddaughter) giving us our instructions

ABOUT SUNRISE DESIGNS OF AZ

We are a family owned, full service printing company established in the Phoenix area in 1986.

SERVICES

Free local pick-up and delivery
Fast, free quotes
Competitive prices
Personalized service.
No extracharge for special PMS colors (unless we don't have it in stock, which is rarely)
Graphic designer services
Order on line
Bulk mailing service
Mastercard, Visa, AE accepted

PROGRAMS WE USE

Adobe acrobat creative suite
:Indesign, Illustrator, Photo Shop.
Microsoft windows & Publisher
Corel Photo shop

EQUIPMENT

2 Ryobi 3302 2 color presses
1 Ryobi 2800 2 color
1 Chief 17
1 Chief 217- 2 color
AccuSet 1000 imagesetter
Harlequin RIP imagesetter
station. System capable of 3000 DPI with 175
line screen for best possible quality.

CLUBS AND ORGANIZATIONS

PHOENIX METRO LIONS

www.phoenixmetroions.org

GREATER PHOENIX CHAMBER

phoenixbusinessconnection.com

SCOTTSDALE CHAMBER

www.scottsdalechamber.com

DNA, SCOTTSDALE

dynamicnetworkingassociation.com

OASIS

www.wesdschools.org

SPRING TRAINING SCHEDULE

Sat-3/1	SEA@SD-PEORIA	OAK @ SF-SCOTTS	CHI @ LAA-TEMPE
Sun-3/2	SF @ CHI-MESA	SD @ SEA, PEORIA	COL @ OAK-PHX
Mon-3/3	CHI@SEA-PEORIA	COL@ OAK-TEMPE	TEX@SF-SCOTTS-
Tue-3/4	MIL@CHI-MESA	SF & SD-PEORIA	SEA@OAK-PHX
Wed-3/5	LAA@SEA-PEORIA	SD @ OAK-PHX	KC @ SF-SCOTTS
Thur-3/6	COL @ SD-PEORIA	CHI@OAK-PHX	
Fri-3/7	SEA@CHI-MESA	AZ@SD-PEORIA	OAK@SF-SCOTTS
Sat-3/8	AZ@CHI-MESA	OAK@SEA-PEORIA	
Sun-3/9	CWS@SD-PEORIA	MIL@OAK-PHX	COL@SF-SCOTTS
Mon-3/10	OAK@ LAA-TEMPE	TEX@SD-PEORIA-pm	
Tue-3/11	OAK@CHI-MESA	LAA@SD-PEORIA	
Wed-3/12	MIL@SEA-PEORIA	AZ@OAK-PHX	SD@SF-SCOTTS
Thur-3/13	SD@CHI-MESA	SF@SEA-PEORIA	
Fri-3/14	COL@SEA-PEORIA	AZ@SF-SCOTTS	MIL@SD-PEORIA

For tickets: tickets.com@ 1-800-905-3315; www.ticketmaster.com; Fry's Marketplace
 Schedule courtesy of the Mesa Convention and Visitors Bureau

PHOENIX SUNS SCHEDULE

MAR 1	7PM	PHILADELPHIA	HOME
MAR4	8PM	PORTLAND	AWAY
MAR 5	7PM	DENVER	AWAY
MAR 7	7PM	UTAH	HOME
MAR 9	12:30PM	SAN ANTONIO	HOME
MAR 11	7PM	MEMPHIS	HOME
MAR13	7:30PM	GOLDEN STATE	
		HOME	
MAR 15	7PM	SACRAMENTO	HOME
MAR 18	7:30PM	PORTLAND	AWAY
MAR 19	7PM	SACRAMENTO	AWAY
MAR 22	7PM	HOUSTON	HOME
MAR 24	4:30PM	DETROIT	AWAY
MAR 26	4:30PM	BOSTON	AWAY
MAR 28	4PM	PHILADELPHIA	AWAY
MAR 29	4:30PM	NEW JERSEY	AWAY
MAR 31	7PM	DENVER	HOME

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